

REPORT TO THE COMMUNITY



Lorna S. Strayer

President,
Fisher-Titus Medical Center

A LETTER FROM THE PRESIDENT

As the world of health care continues to change at a rapid pace, the role of Fisher-Titus as a hospital and health system is evolving as well. As an independent community health system Fisher-Titus stands committed to maintaining and expanding quality health care services, and remaining a strong community resource where health care decisions are made locally. Our efforts to build a strong integrated health delivery system continued in 2016 with the acquisition of more physician practices and the forging of collaborative health care partnerships — all to keep patient care as the focus of our efforts. Providing access to quality health care where our residents live, work, worship and play is the single most important contribution we can make to our community. With the help of our dedicated physicians, employees, volunteers and board members, we make our communities healthier for all residents.



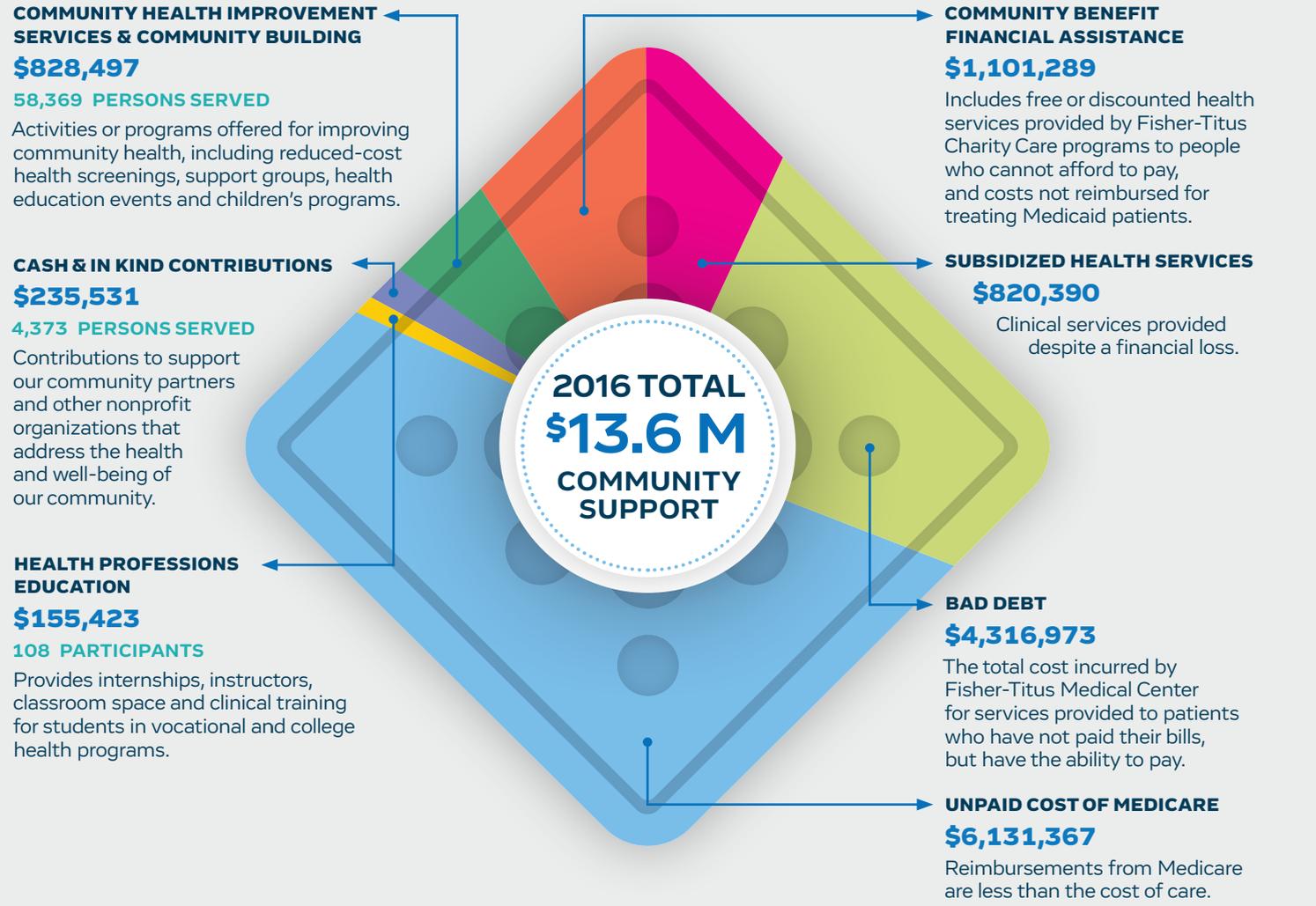
SERVICES PROVIDED BASED ON 2016 STATISTICS	
PATIENT CARE	
Emergency Department visits:	30,461
Newborns delivered:	637
Surgical cases (inpatient):	1,303
Surgical cases (outpatient):	7,103
Inpatient admissions:	3,898
Imaging tests:	60,317
Clinical Lab tests:	1,009,326
Rehabilitation visits:	165,626
OUTREACH CARE	
Home Health visits:	16,525
Outpatient Lab patients:	35,750
Norwalk Memorial Home residents:	382
Carriage House residents:	67
Convenient Care visits:	11,791
Physician office visits:	55,962

FOCUS ON QUALITY AND EXCEPTIONAL SERVICE	
<ul style="list-style-type: none"> Healthcare Facilities Accreditation Program (HFAP) Level 3 Trauma Center Chest Pain Center Commission on Cancer 	
DESIGNATIONS & RECOGNITIONS EARNED IN 2016:	
<ul style="list-style-type: none"> "A" Hospital Safety Score for Fall 2016 by Leapfrog HomeCare Elite® Top Home Health Agency HealthCare's Most Wired® Award American College of Radiology CT Accreditation Norwalk Memorial Home and Carriage House assisted living, Ohio Department of Health Kaiser Community Pharmacy, Respiratory Care, CHAP American Association of Respiratory Care, Quality Respiratory Care Award 	

NEW PROGRAMS AND SERVICES	
<ul style="list-style-type: none"> Phase two of a \$6.9 million renovation project for the Main Laboratory completed. Weight Loss Center opens, providing a medically supervised weight loss program. Kaiser-Wells Pharmacy and Homecare joins Fisher-Titus Medical Center as Kaiser Community Pharmacy & Home Medical Equipment. Convenient Care location opens in Willard providing a second walk-in primary care location. 	<ul style="list-style-type: none"> Fisher-Titus Medical Care, an employed provider group, adds specialty practitioners representing gastroenterology and digestive health, pediatrics and endocrinology. Ohio River Basin ACO, LLC, of which Fisher-Titus Medical Center is a member, is selected as one of 100 new Medicare Shared Savings Program Accountable Care Organizations (ACOs).

SUPPORTING OUR COMMUNITY

Our community benefit programs are designed to improve access to health care, enhance the health of the community, advance medical knowledge and provide support for partners and other nonprofit organizations with similar missions.



HURON COUNTY'S LARGEST EMPLOYER

ECONOMIC IMPACT ON OUR COMMUNITY

With more than 1,200 employees, Fisher-Titus generated over \$239 million in economic impact in the three-county region. The figure includes the direct economic impact associated with hospital operations, the "ripple effect" of working with other businesses and the economic activity resulting from our employees living and working in our local communities. (Source: BGSU Center for Regional Development)

In addition, employee salaries generated \$310,459 to support local school taxes as well as \$794,244 in taxes paid to the City of Norwalk and \$1.8 million to the State of Ohio.



NEW PHYSICIANS

SERVING THE NEEDS OF OUR COMMUNITY

The Fisher-Titus Medical Staff added 32 new members: 30 physicians and two allied health professionals. The Medical Staff includes both independent practitioners as well as physicians and providers employed by Fisher-Titus Medical Care. The Fisher-Titus Medical Staff represents 24 medical specialties.